From: jaywoodcook@sitestudio.com@inetgw

To: Microsoft ATR

Date: 1/24/02 8:57am

Subject: Microsoft Settlement

As a small business owner, I would like to make sure my voice is heard regarding AOL's (and other party's) poor treatment of Microsoft. This latest suit from AOL Time Warner is a CLEAR indication that they are simply lashing out! The failure of Netscape's browser is related to inferior technology, rather than harmful business practices by outside companies. They opened themselves up for this when they went the route of end-user patching & open source.

Time Warner knew full-well what they were buying in AOL... and did this based on the traffic it would bring into their RoadRunner/Cable system. (In fact, Time Warner STILL encourages use of Internet Explorer, based upon the fact that Microsoft's product is better suited to what people really want in a web browser.)

Time Warner received much business through this merger and were in no way harmed by ANY outside company. Microsoft has been MORE than helpful & willing to assist in improving inter-operability of their products with 3rd parties, while companies like AOL have continuously worked (wrongly) to thwart those efforts, in order to protect (and miserly hoard) their private "club" mentality of not allowing their customers free access to the rest of the internet & its related technologies.

It is NOW time to leave Microsoft alone & let them continue their quest of building quality software that helps businesses like ours succeed right along with them... If ANYONE is harming other businesses, it's NOT Microsoft.

Dynamically, Jay D. Woodcook SiteStudio.communications

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